#### **Troubleshooting Chart:**

Problem	Cause	Solution
1. No discharge	a. No water     b. Magnetic valve not functioning     c. Excessive water pressure     d. Eductor clogged	a. Open water supply b. Install valve parts kit c. Install regulator if water pressure exceeds 60 PSI (flowing) d. Clean* or replace
2. No concentrate draw	<ul> <li>a. Clogged foot valve</li> <li>b. Metering tip or eductor has scale build-up</li> <li>c. Low water pressure</li> <li>d. Discharge tube(s) not in place or flooding ring missing from inner discharge tube</li> <li>e. Concentrate container empty</li> <li>f. Inlet hose barb not screwed into eductor tightly</li> <li>g. Clogged water inlet strainer</li> </ul>	<ul> <li>a. Clean or replace</li> <li>b. Clean (descale)* or replace</li> <li>c. Minimum 25 PSI (with water running) required to operate unit properly</li> <li>d. Push tube firmly onto eductor discharge hose barb; be sure inner discharge tube is installed and has flooding ring.</li> <li>e. Replace with full container</li> <li>f. Tighten, but do not overtighten</li> <li>g. Disconnect inlet water line and clean strainer</li> </ul>
3. Excess concentrate draw	<ul><li>a. Metering tip not in place</li><li>b. Chemical above eductor</li></ul>	a. Press correct tip firmly into barb on eductor     b. Place concentrate below the eductor
4. Failure of unit to turn off	a. Water valve parts dirty or defective     b. Magnet doesn't fully return     c. Push button stuck	<ul> <li>a. Clean* or replace with valve parts kit</li> <li>b. Make sure magnet moves freely.</li> <li>c. Remove button and clean cabinet/button to remove any dirt lodged in slide recess</li> </ul>
5. Excess foaming in discharge	a. Air leak in pick-up tube b. Inner discharge tube not in place	a. Put clamp on tube or replace tube if brittle     b. Install inner discharge tube
6. Water discharge from air vents on eductor	a. Restricted discharge hose     b. High water pressure	a. Be sure discharge tube is not immersed, kinked or elevated. Be sure there is no liquid in the discharge tube when beginning to operate dispenser     b. Install pressure regulator if flowing water pressure exceeds 60 PSI (flowing)

<sup>\*</sup> In hard water areas, scale may form inside the discharge end of the eductor, as well as in other areas of the unit that are exposed to water. This scale may be removed by soaking the eductor in a descaling solution (deliming solution). To remove an eductor located in the cabinet, firmly grasp water valve and unthread eductor. Replace in same manner. Alternatively, a scaled eductor can be cleaned (or kept from scaling) by drawing the descaling solution through the unit. Operate the unit with the suction tube in the descaling solution. Operate the unit until solution is drawn consistently, then flush the unit by drawing clear water through it for a minute. Replace concentrate container and put suction tube into concentrate.





3798 Round Bottom Road, Cincinnati, OH 45244 U.S.A. • Phone: (513) 271-8800 • Fax: (513) 271-0160 • www.hydrosystemsco.com

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# Series Proportioner For 1,2 & 3 Button Units

## with HydroGap™ Air Gap Eductor

#### Package Should Contain:

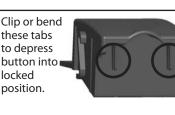
- Proportioner unit.
- Supply tubing.
- Foot valve assembly & weight for each eductor.
- 4. Discharge tube for each eductor.
- 5. Metering tip kit(s).
- 6. Mounting anchor kit.
- 7. Hook(s) for discharge tube(s) -- Models with 3.5 GPM eductors only.
- 8. Instruction sheet.

	THANK YOU FOR YOUR INTEREST IN OUR PRODUCTS
****	Please use this equipment carefully and observe all warnings and cautions. ************************************
WEAR	protective clothing and eyewear when dispensing chemicals or other materials or when working in the vicinity of all chemicals, filling or emptying equipment, or changing metering tips.
	observe safety and handling instructions of the chemical manufacturer.
	direct discharge away from you or other persons or into approved containers.
ALWAYS	dispense cleaners and chemicals in accordance with manufacturer's instructions. Exercise CAUTION when maintaining your equipment.
	reassemble equipment according to instruction procedures. Be sure all components are firmly screwed or latched into position.
KEEP	equipment clean to maintain proper operation.
I -	

#### **Installation and Operation:**

- 1. Remove cabinet cover. Install the short, whitish inner discharge tube on the outlet of the eductor. It goes over the smaller barbed part on the bottom of the eductor. This tube must be in place for the eductor to function. The inner discharge tube for a 3.5 GPM (yellow) eductor has a yellow flooding ring inside it. The inner discharge tube for a 1.0 GPM (grey) eductor has a grey flooding ring inside of it. Install the end of the tube nearest the flooding ring on the eductor's inner discharge barb. To ensure the IDT is on correctly, see that the metal ring gets positioned above the small barb. (Repeat for all eductors).
- 2. Drill holes for the three wall anchors with a 5/16" drill bit, using the cabinet back as a template for proper spacing of the mounting screws. Install mounting anchors, and then screws in top two anchors. Slide key holes in cabinet back over screw heads, tighten screws, then install bottom screw. Do not mount more than 6 feet (1.8 meters) above the bottom of the concentrate container, nor below the highest concentrate level (never mount your concentrate higher than the proportioner).
- 3. Select a metering tip (see next section), and insert into hose barb on eductor body. (Repeat for all eductors.)
- 4. Supply tube should reach from hose barb on eductor to bottom of the concentrate container. Cut supply tube provided to length required. Slide a ceramic weight over one end of tube and slide a foot valve into the same end of the tube. (Prepare a tube for each eductor.)
- 5. Slip other end of supply tube through an opening in either side of the cabinet and push over the hose barb/metering tip on the eductor. (Repeat for all eductors.)
- 6. Place foot valve ends of supply tubes into concentrate containers. REMEMBER TO CHECK FOOT VALVE STRAINERS PERIODICALLY FOR CLOGGING: CLEAN IF NECESSARY.
- 7. A short discharge tube is used with the 1GPM eductor; minumum tube length is 8 inches (20cm) for proper ooperation. Longer tubes (4 feet) are used with a 3.5 GPM eductor. Slide end of tube over eductor discharge outlet. (Repeat for all eductors.) Hooks may be installed on longer tubes to allow discharge tube to conveniently hang from dispenser when not in use.
- 8. Replace cabinet cover. Push the sides in, behind the latch holes, to snap the cover in place. The two screws provided may be installed in the holes in the cabinet sides to prevent easy removal of cover.
- 9. Connect water supply hose of at least 3/8" ID to water inlet swivel. (Minimum 25 PSI pressure, with water running, is required for proper operation.) Connect opposite end of hose to water supply. Turn water supply on.
- 10. Purge air from the system by depressing the buttons briefly. There may be some water discharge from the eductor vents until the air is purged.
- 11. Push button to start flow of desired water/concentrate solution, and hold until supply tube is primed (filled).

  Then push the button whenever dispensing is desired, and release button to stop flow of solution. If you wish to be able to lock the button in the "on" position: clip or bend the two tabs behind the lower front portion of the button (see diagram at right). This allows the button to be fully depressed and allows it to latch in the "on" position. To unlock, pull the button out.
- 12. It is essential that the discharge hose not be obstructed. If discharge is restricted, water will flow out the eductor vents. Do not start to operate the dispenser with liquid in the discharge tube.
- 13. Attach hose hook (if provided) to long discharge tube onhigh flow eductor. (Repeat for all high flow eductors.)



## **Metering Tip Selection:**

The final concentration of the dispensed solution is related to both the size of the metering tip opening and the viscosity of the liquid being siphoned. For water-thin products, the chart at right can be used as a guideline. If product is noticeably thicker than water, consult the Measurement of Concentration Procedure below to achieve your desired water-toproduct ratio. Because dilution can vary with water temperature and pressure, actual dilution achieved can only be ascertained by using the Measurement of Concentration Procedure. The clear, undrilled tip is provided to permit drilling to size not listed should you need a dilution ratio that falls between standard tip sizes.

NOTE: A 1 GPM eductor is grey; a 3.5 GPM eductor is yellow. Refer to parts diagram if unfamiliar with names of system components.

## **Measurement of Concentration:**

You can determine the dispensed water-to-product ratio for any metering tip size and product viscosity. All that is required is to operate the primed dispenser for a minute or so and note two things: the amount of dispensed solution, and the amount of concentrate used in preparation of the solution dispensed. The water-to-product ratio is then calculated as follows:

Dilution Ratio (X:1) where X =

Amount of Mixed Solution — Amount of Concentrate Drawn	
	Amount of Concentrate Drawn

Dilution Ratio, then, equals X parts water to one part concentrate (X:1). If the test does not yield the desired ratio, choose a different tip and repeat the test. Alternative methods to this test are 1) pH (using litmus paper), and 2) titration. Contact your concentrate supplier for further information on these alternative methods and the materials required to perform them.

Tip

Color

No Tip

Grey

Black

Beige

Red

White

Blue

Tan

Green

Orange

Brown

Yellow

Aqua

Purple

Pink

Orifice

Size

.187

.128

.098

.070

.052

.043

.040

.035

.028

.025

.023

.020

.018

.014

.010

APPROXIMATE DILUTIONS

AT 40 PSI FOR WATER-THIN PRODUCTS (1.0 CP)

Number

(3/16)

(30)

(40)

(50)

(55)

(57)

(60)

(65)

(70)

(72)

(74)

(76)

(77)

(79)

(87)

Std. Drill | Ratio (per Eductor Flow)

3.5 GPM

4:1

4:1

5:1

8:1

13:1

22:1

26:1

34:1

52:1

64:1

71:1

102:1

128:1

213:1

447:1

1 GPM

2.6:1

2.6:1

2.5:1

3:1

5:1

7:1

9:1

11:1

17:1

19:1

22:1

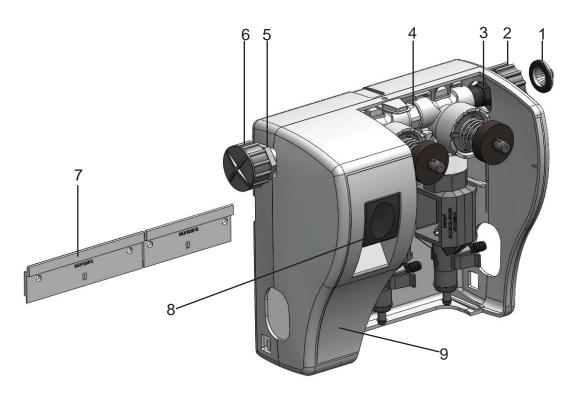
32:1

39:1

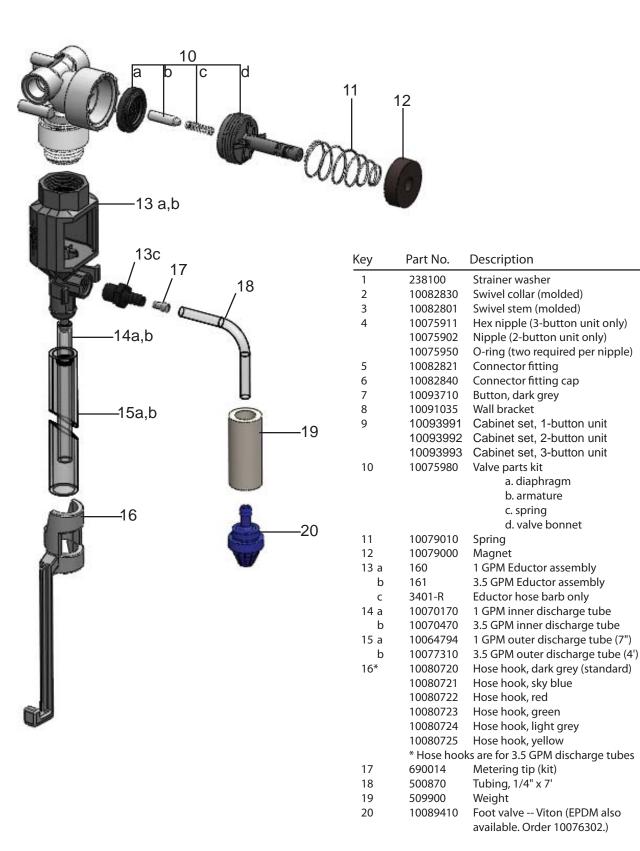
64:1

128:1

AccuPro Parts Diagram:



### AccuPro Parts Diagram/List:



**NOT SHOWN:** 

641751 Security screws (for cabinet sides)